



Reinforcement Program Checklist

How to Design an Impactful Reinforcement Program

- ✓ **Develop Clear Reinforcement Objectives**
When outlining your reinforcement objectives, make sure they are specific enough and use verbs like: *do, use, master, and evaluate or analyze.*
- ✓ **Establish Clear Ways to Measure Behavior Change**
Surveys, quizzes etc. are a great way to measure whether the reinforcement program is effective. Be sure to review your survey and questions for clarity.
- ✓ **Categorize Your Questions and Learning Materials**
Categories can help you divide questions and organize learning material. We recommend a minimum of two questions per category to create impact.
- ✓ **Ask Questions that Test Knowledge Retention**
With knowledge questions, you can use a first/second measurement scale to prove that learners' knowledge gaps are closing as a result of the program.
- ✓ **Establish a Reinforcement Program Timeline**
The reinforcement program must be long enough to achieve results without overwhelming learners with the pace of material.
- ✓ **Send Mindmarker Messages in Waves**
Learners should come away with a rich understanding of main objectives, without feeling hit over the head with repetition of important messages. Spread out questions over the timeline to pace learning and achieve reinforcement results.
- ✓ **Vary the Types of Reinforcement Messages**
Strive to vary the types of Mindmarker moments to accommodate different styles of learning. Pair messages with compelling visuals to increase the impact.
- ✓ **Target the 3 Stages of Reinforcement**
Use specific Mindmarkers to target each stage of reinforcement: *Awareness, Knowledge and Skills, and Application.*
- ✓ **Make Learning Memorable by Creating a Storyline**
The storyline allows you to use scenarios to make your learning material memorable and create connections between different Mindmarker moments.